

## Meet Dr. Frey

Dr. John Frey earned his Doctor of Dental Surgery degree from the University of Michigan in 1996 after graduating from Grand Rapids Junior College and Grand Valley State University. A lifelong resident of northeast Grand Rapids, he started his own family Dentistry practice in 1997, and has enjoyed serving the northeast community since that time.

Dr. Frey actively volunteers with his local dental society, having served on the Executive Board and as the President of the West Michigan District Dental Society. He has been the Chairperson of the Michigan Dental Association's Annual Session, and also volunteered on a national committee with the American Dental Association. He donates his dental services to the Donated Dental Services Program here in West Michigan and has appeared many times on WGTV Television Channel 35's *Ask the Dentist* program. He is a Fellow in both the American college of Dentists, and the International College of Dentists, dental organizations recognizing their member dentists for professional achievements and service to their community.

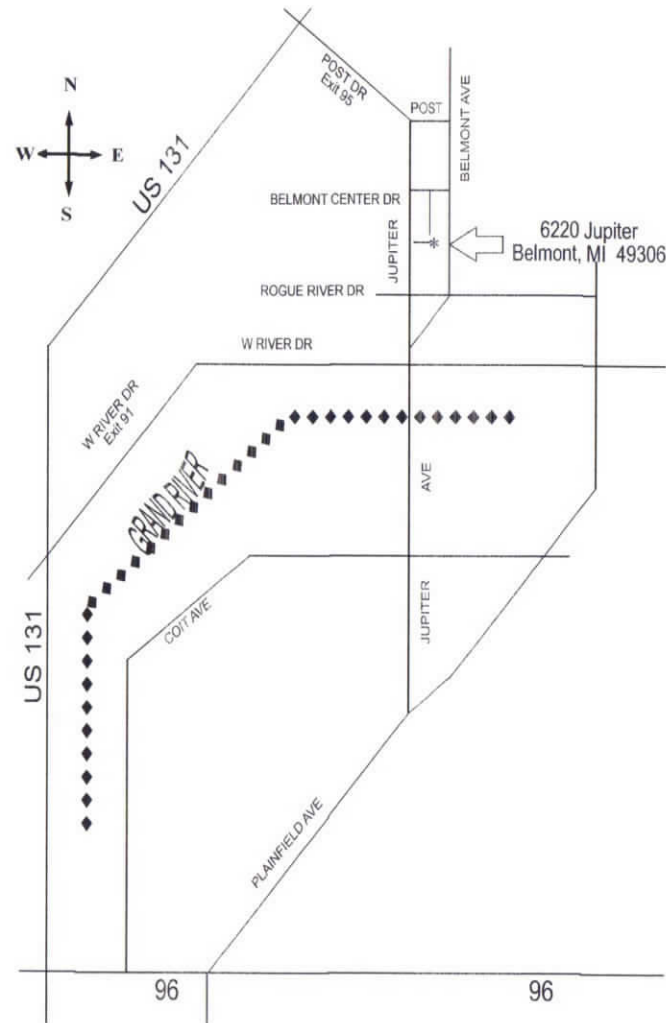
Dr. Frey resides in northeast Grand Rapids with his wife Lisa and their three children.



## Driving Directions

6220 Jupiter Ave NE

Belmont MI 49306



Thank you for choosing  
Frey Family Dentistry.

Please call us if you have any questions.

616.222.0202

FAX 616.222.0203

[www.freydental.com](http://www.freydental.com)

# FREY FAMILY DENTISTRY

John T. Frey, D.D.S.

## PATIENT INFORMATION



6220 Jupiter Avenue NE

Belmont, MI 49306

616.222.0202

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## Welcome To Our Office!

We are delighted to welcome you to our practice. We are serious about providing superior dental care at reasonable prices, and proud of our dedication to our patients. Our goal is to help you feel and look your best through excellent dental care.

## Your Initial Exam

Dr. Frey will conduct a thorough clinical examination on your first visit. We will take any necessary x-rays, evaluate you for periodontal disease, and check for oral cancer. Dr. Frey will then discuss any necessary treatment he recommends and answer questions or concerns you may have.

## Emergencies

Our office has time set aside just for emergencies. It is best to call when our office first opens to take advantage of the time available. Most emergencies will consist of an exam and at least one x-ray. We do not guarantee treatment at that time, but will do our best to make you comfortable until the treatment can be scheduled.

Dr. Frey is committed to the care of his patients and feels it is important that he be accessible to you in the evenings and on weekends for emergencies. Simply call the office and follow the instructions on our after-hours message system.

## Office Hours

Patient contact hours are:

Monday 8 A.M.-5 P.M.

Tuesday 8 A.M. - 5 P.M.

Wednesday 8 A.M. - 5 P.M.

Thursday 8 A.M. - 5 P.M.

Friday Closed

Our office is closed from 1-2 P.M. each day for lunch. This way we are able to offer you early morning, lunch time and late afternoon appointments for your convenience.

## Appointments

Regularly scheduled appointments will enable us to provide the highest quality of dental care and will help you maintain good overall health. If you are unable to keep your scheduled appointment, please call our office at least 24 hours in advance so that other patients may be seen during that time. The most effective way to change an appointment is to contact us during regular business hours so that we may assist you directly. Multiple broken appointments may result in a no-show fee.

## Health Standards

We use the same rigorous infection control methods for each patient, including wearing gloves, gowns, and protective eyewear. We use disposable items as well as state-of-the-art sterilization and disinfecting techniques. Please be sure to ask us if you have any questions.

## Website

Would you like to ask us a specific question about your dental benefits? Are you interested in knowing what our patients are saying about us? Online, you will find answers to these questions and more. You can also download and fill out our new patient form prior to your first visit. At [freydental.com](http://freydental.com) your answers are only a click away!

## Financial Arrangements

We accept all major credit cards including American Express. Payment is expected at the time of service.

For your convenience, we offer interest-free financing. Pre-authorization can be done right here in our office for you, or at home on the internet.

## Insurance

As a courtesy to you, we will be happy to submit your insurance claim for you and assist you in obtaining your maximum insurance benefits. Any co-pay or fees will be your responsibility and must be paid for at the time of service. Any claims denied by your insurance will become your responsibility. For your convenience you can make your payment online by visiting our website at [www.freydental.com](http://www.freydental.com) and clicking on our payment link. To verify coverage on any proposed dental treatment, it is always recommended that you contact your own insurance company directly.

## Referrals

Patient referrals are an important part of our dental practice. We will do our best to provide anyone you refer to us with the same high quality of dental care.

*If you have any questions at all, please don't hesitate to ask them!*

## Welcome To Our Office!



Required by Federal Act 1557: Frey Family Dentistry, PLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchamos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos. OacY abae ECEIQD IbaeCE aUpaeEaa Ala EaeYIN JbaQE CaaOQUIE CaaUaeE Ebaa Ebaye aaAOIQO CaaDia iEHbaea aUQE AINI aa CaaNIH Aa aOIEaU AaPQ laCa aaCNOEaC aeCaDia aC iEbaaa EHE CaaAaiaOIE EOba Iii aBaa a CaeIIE AaaC YaaC iEUaP ENUQE CaaOaCa Caei aPiaC